KIDS ON TRACK (0-8)

Classification - A	Classification - B	Indicator
How much?	Direct Services & Supports	# of children (0-5) enrolled in high-quality early childhood programs supported by United Way
How much?	Direct Services & Supports	# of children (0-5) enrolled in intervention services as a result of detection of developmental delays
How much?	Direct Services & Supports	# of children (0-5) screened for developmental delays/disabilities
How much?	Direct Services & Supports	# of children (0-PreK) participating in developmental play and learning experiences, including literacy activities or supports (OCFS 0311A.1)
How much?	Direct Services & Supports	# of children (K-3) participating in developmental play and learning experiences, including literacy activities or supports (OCFS 0311A.1)
How much?	Direct Services & Supports	# of parents caregivers served that are provided with information, resources, tools, trainings, and/or teaching skills (OCFS 0520A.1)
How much?	Direct Services & Supports	# of parents, caregivers completing parenting skills program (OCFS 0520B.2)
How much?	Direct Services & Supports	# of parents, caregivers receiving face-to-face visits in the home (OCFS 0522A.1)
How much?	Direct Services & Supports	# of books distributed to young children/families through free book distribution program(s)
How much?	Direct Services & Supports	# of volunteers engaged in community service that promotes child development, learning and literacy across the early years and early grades
How much?	Direct Services & Supports	# of child care classrooms / family care settings that use a research-based environmental assessment tool (OCFS 0424B.2)
How much?	Direct Services & Supports	# of family strengthening programs or activities that assess quality using a research-based assessment tool (OCFS 0424B.2)
How well?	Systems Change	# of sites in the community that offer free books for children to keep
How well?	Systems Change	# of sites that regularly host volunteers who read to children
How well?	Systems Change	Total number of hours volunteers are reading to children at community sites
How well?	Systems Change	Total number of volunteer hours devoted to child development, learning and literacy across the early years and early grades
How well?	Systems Change	# of early childhood staff receiving relevant training and/or credentials to provide quality programs, services (OCFS 0520B.1)
How well?	Systems Change	# of family strengthening / family support staff receiving relevant training and/or credentials to provide quality programs, services (OCFS 0520B.1)
How well?	Systems Change	# of family strengthening / family support staff trained in and who have credentials in providing cultural competency and equity topics (OCFS 0423B.2)
How well?	Systems Change	# of parents, caregivers that engage in parent leadership activities (program planning, Board participation, training in leadership/advocacy, etc.)
How well?	Systems Change	# of child care classrooms / family care settings that achieve or maintain an above-average score using a research-based environmental assessment tool (OCFS 0424B.2)
How well?	Systems Change	# of family strengthening programs or activities that achieve an above-average score on research-based quality assessment tool (OCFS 0424B.2)
How well?	Systems Change	# of inter-organizational client data sharing consents on file
How well?	Systems Change	# of network stakeholders attending training to integrate service practices, standards and tools, and case management
How well?	Systems Change	# of participating organizations in the network that commit to the strategies defined in the Common Agenda
Better off?	Change Lives	# of children (0-5) served who achieve developmental milestones
Better off?	Change Lives	# of children (0-5) served who achieve social/emotional milestones
Better off?	Change Lives	# of children (K-3) served reading at grade level
Better off?	Change Lives	# of children (PreK-3) served who are proficient on school readiness assessments
Better off?	Change Lives	# of children that have a secured "medical home" to ensure routine medical care
Better off?	Change Lives	# of expectant mothers served who access prenatal care in first trimester
Better off?	Change Lives	# of children (K-3) served who maintain satisfactory or improve school attendance
Better off?	Change Lives	# of children (PreK-3) served who retain or increase literacy skills as a result of summer learning
Better off?	Change Lives	# of children (birth-PreK) who have books of their own as a result of community programs
Better off?	Change Lives	# of children (birth-PreK) who are reading with/being read to by an adult on a regular basis
Better off?	Change Lives	# of children served achieving permanent placement (re-unification, adoption, legal guardianship, independence) (OCFS 0523C.1)
Better off?	Change Lives	# of children served without repeat maltreatment (OCFS 0522C.2)
Better off?	Change Lives	# of parents, caregivers engaging in activities in the home that promote school readiness (OCFS 0520C.1)
Better off?	Change Lives	# of parents, caregivers practicing positive child-rearing skills in the home, increasing protective factors (OCFS 0521C.1)
Better off?	Change Lives	# of individuals participating in above-average family strengthening programs or activities, as scored by quality assessment tool

KIDS ON TRACK (9-21)

Classification - A	Classification - B	Indicator
How much?	Direct Services & Supports	# of elementary/middle/high school youth served who participate in out-of school time programs (OCFS 0424A.1)
How much?	Direct Services & Supports	# of elementary/middle/high school youth served who receive individualized mentoring or counseling supports (OCFS 0628A.1)
How much?	Direct Services & Supports	# of elementary/middle/high school youth served who receive individualized tutor and/or academic supports (OCFS 0311A.1)
How much?	Direct Services & Supports	# of mentor/mentee matches lasting longer than 6 months (OCFS 0628B.2)
How much?	Direct Services & Supports	# of mentors trained in positive youth development (OCFS 0628B.1)
How much?	Direct Services & Supports	# of youth attending the out-of school time program at least 50% of scheduled days (OCFS 0424B.3)
How much?	Direct Services & Supports	# of youth participating in research-based substance abuse programming (OCFS 0231A.1)
How much?	Direct Services & Supports	# of youth served that obtain access to healthy food and nutrition they may not otherwise have (OCFS 0233A.1)
How much?	Direct Services & Supports	# of youth served with improved workplace readiness skills (OCFS 0120C.2)
How much?	Direct Services & Supports	# of volunteers engaged in community service that promotes success in school-age children
How well?	Systems Change	# of programs or activities assessed using a research-based quality assessment tool and achieving an above-average score (OCFS 0424B.2)
How well?	Systems Change	# of staff/volunteers trained in and/or who have credentials in providing cultural competency and equity topics (OCFS 0423B.2)
How well?	Systems Change	# of youth development staff trained in Trauma Informed Care (OCFS 0234B.1)
How well?	Systems Change	# of youth development staff with positive youth development training (OCFS 0424B.1)
How well?	Systems Change	# of staff moving to an increased level of certification/credential
How well?	Systems Change	# of network stakeholders attending training to integrate service practices, standards and tools, and case management
How well?	Systems Change	Total number of volunteer hours devoted to success of children ages 9-21
Better off?	Change Lives	# of elementary/middle/high school youth receiving individualized mentor or counseling supports showing improved confidence and caring (OCFS 0628C.1)
Better off?	Change Lives	# of elementary/middle/high school youth served receiving individualized mentor or counseling supports with improved academic performance (OCFS 0311C.1)
Better off?	Change Lives	# of elementary/middle/high school youth served receiving individualized tutor and/or academic supports with improved academic performance (OCFS 0311C.1)
Better off?	Change Lives	# of elementary/middle/high school youth served who maintain satisfactory or improve school attendance (OCFS 0312C.4)
Better off?	Change Lives	# of youth free of alcohol or substance abuse for 6 months (for programs having a duration of longer than one session) (OCFS 0231C.1)
Better off?	Change Lives	# of youth served who continue additional community engagement (voluntarism) beyond the program (OCFS 0420C.1)
Better off?	Change Lives	# of youth served who graduate high school on time
Better off?	Change Lives	# of at-risk youth served that remain in school (OCFS 0312C.1)
Better off?	Change Lives	# of at-risk youth with formal graduation plans that reflect projected completion of academic requirements (OCFS 0312C.2)
Better off?	Change Lives	# of youth served who have selected (and/or been accepted to) a college, technical school or post-secondary career (OCFS 0122C.1)
Better off?	Change Lives	# of youth served who obtain and/or maintain a job (OCFS 0120C.1)
Better off?	Change Lives	# of youth served with improved leadership skills (as measured on a pre/post test) or skills empowering them in community engagement (OCFS 0420C.2)
Better off?	Change Lives	# of youth who report an improvement in emotional and mental health (OCFS 0234C.2)
Better off?	Change Lives	# of youth who successfully attain one or more treatment goals (OCFS 0234C.1)
Better off?	Change Lives	# of youth with improved positive youth development outcomes (academic, health, social/emotional, community engagement) (OCFS 0424C.1)

BASIC NEEDS

Classification - A	Classification - B	Indicator
How much?	Direct Services & Supports	# of adults served with improved workplace readiness skills
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance with basic needs
How much?	Direct Services & Supports	# of individuals in crisis that are provided access to healthy food and nutrition
How much?	Direct Services & Supports	# of individuals served that secure healthcare insurance coverage
How much?	Direct Services & Supports	# of individuals served who access affordable, stable, long-term housing
How much?	Direct Services & Supports	# of individuals served who access financial products and services (checking, savings, mortgage, education loan)
How much?	Direct Services & Supports	# of individuals served who access immediate, crisis housing
How much?	Direct Services & Supports	# of individuals served who avoid utility disruption and/or homelessness by securing payment plans
How much?	Direct Services & Supports	# of individuals served who receive job skills training
How much?	Direct Services & Supports	# of individuals whose immediate needs are met following a disaster
How much?	Direct Services & Supports	# of individuals with alcohol or substance abuse dependency that are enrolled in appropriate level of treatment
How much?	Direct Services & Supports	# of victims of domestic violence who seek legal representation in child custody, visitation, and/or support proceedings
How much?	Direct Services & Supports	# of victims of domestic violence who seek legal representation to obtain an order of protection
How much?	Direct Services & Supports	# of volunteers engaged in community service that provides assistance with basic needs
How well?	Systems Change	# of programs or activities assessed using a research-based quality assessment tool and achieving an above-average score
How well?	Systems Change	# of staff/volunteers trained in and/or who have credentials in providing cultural competency and equity topics
How well?	Systems Change	# of volunteers receiving additional/specialized training to deliver quality services
How well?	Systems Change	# of staff receiving additional/specialized training to deliver quality services
How well?	Systems Change	# of volunteers moving to an increased level of certification/credential
How well?	Systems Change	# of staff moving to an increased level of certification/credential
How well?	Systems Change	# of financial sector volunteers that deliver financial education/management services to low/moderate income families
How well?	Systems Change	# of network stakeholders attending training to integrate service practices, standards and tools, and case management
Better off?	Change Lives	# of adults served that are free of alcohol or substance abuse for 6 months (for programs having a duration of longer than one session)
Better off?	Change Lives	# of adults who report an improvement in emotional and mental health following professional treatment
Better off?	Change Lives	# of individuals served in VITA program who qualify for Earned Income Tax Credit
Better off?	Change Lives	# of individuals whose lives are stabilized following a crisis
Better off?	Change Lives	# of individuals served that adhere to treatment plans and adjust their lifestyle to support sobriety
Better off?	Change Lives	# of individuals served who earn job-relevant licenses, certificates, and/or credentials
Better off?	Change Lives	# of individuals served who gain and/or improve employment
Better off?	Change Lives	# of individuals served who improve long-term financial stability with increased money management and/or asset building tools
Better off?	Change Lives	# of individuals served who increase their disposable income by accessing benefits (SNAP, TANF, HEAP, WIC, child care subsidies)
Better off?	Change Lives	# of individuals served who increase their disposable income by accessing VITA free tax preparation
Better off?	Change Lives	# of individuals served who increase their disposable income by reducing their expenses
Better off?	Change Lives	# of individuals served with access to healthcare services and/or elimination of barriers to healthcare
Better off?	Change Lives	# of victims of domestic violence who obtain an order of protection to improve safety for themselves and their children
Better off?	Change Lives	# of victims of domestic violence who obtain favorable ruling in child custody, visitation, and/or support proceedings
Better off?	Change Lives	Total federal dollar amount returned to participants in VITA free tax preparation

SENIOR SUPPORTS

Classification - A	Classification - B	Indicator
How much?	Direct Services & Supports	# of older individuals receiving access to healthy food and nutrition through a home-delivered meal program
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance with senior support services
How much?	Direct Services & Supports	# of older individuals served who utilize home-based medical and/or personal care services
How much?	Direct Services & Supports	# of older individuals served who utilize transportation services to and/or from medical appointments
How much?	Direct Services & Supports	# of older residents served who utilize volunteer services to complete common household tasks
How much?	Direct Services & Supports	# of volunteers engaged in community service that provide assistance with senior supports
How much?	Direct Services & Supports	# of seniors served participating in physical activity 3 or more days per week
How well?	Systems Change	# of staff moving to an increased level of certification/credential
How well?	Systems Change	# of staff receiving additional/specialized training to deliver quality services
How well?	Systems Change	# of programs or activities assessed using a research-based quality assessment tool and achieving an above-average score
How well?	Systems Change	Total number of volunteer hours directed to senior supports
How well?	Systems Change	# of volunteers trained in and/or who have credentials in specialized topics (senior mental health, alzheimers, dementia, etc.)
How well?	Systems Change	# of staff trained in and/or who have credentials in specialized topics (senior mental health, alzheimers, dementia, etc.)
How well?	Systems Change	# of network stakeholders attending training to integrate service practices, standards and tools, and case management
Better off?	Change Lives	# of older program participants able to remain safely in their own home, avoiding long-term care placement
Better off?	Change Lives	# of senior program participants who report feeling physical benefits from program participation

OTHER COMMUNITY SUPPORTS

Classification - A	Classification - B	Indicator
How much?	Direct Services & Supports	# of individuals served participating in physical activity 3 or more days per week
How much?	Direct Services & Supports	# of volunteers engaged in community service directly related to childhood success
How much?	Direct Services & Supports	# of volunteers engaged in community service directly related to basic needs
How much?	Direct Services & Supports	# of volunteers engaged in community service directly related to senior supports
How much?	Direct Services & Supports	# of volunteers engaged in community service in UWST non-priority areas
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance related to child success
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance with basic needs (food, clothing, shelter, utilities, healthcare)
How much?	Direct Services & Supports	# of individuals calling information and referral line that request VITA income tax assistance
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance with senior supports
How much?	Direct Services & Supports	# of individuals calling information and referral line that request assistance in UWST non-priority areas
How well?	Systems Change	# of programs or activities assessed using a research-based quality assessment tool and achieving an above-average score
How well?	Systems Change	# of staff moving to an increased level of certification/credential
How well?	Systems Change	# of network stakeholders attending training to integrate service practices, standards and tools, and case management
How well?	Systems Change	Total number of volunteer hours directed to childhood success
How well?	Systems Change	Total number of volunteer hours directed to basic needs
How well?	Systems Change	Total number of volunteer hours directed to senior supports
How well?	Systems Change	Total number of volunteer hours in UWST non-priority areas
Better off?	Change Lives	# of adult partipants achieving and/or maintaining healthy weight
Better off?	Change Lives	# of child participants achieving and/or maintaining healthy weight
Better off?	Change Lives	# of individuals served who adopt healthy behaviors and report feeling physical benefits
Better off?	Change Lives	# of employers that actively encourage workers to volunteer in community service in targeted areas
Better off?	Change Lives	# of employers that actively encourage workers to volunteer in community service, but not directed to targeted areas
Better off?	Change Lives	# of individuals calling information and referral line that report satisfactory resolution of their presenting issue